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FAQ

Q: I already have a paid subscription, how can I get free access through the Kelly Library subscription?

A: You must contact NYT at 1-800-591-9233 or 1-800-698‑4637 and ask that your current subscription be canceled before you will be able to activate your account under the Kelly Library subscription.

Q: Why can't I log in?

A: You must first activate your pass by creating an account (see above).

Q: Why am I asked to login on some occasions and not others?

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Q: Does the Kelly Library NYT subscription have any restrictions?

A:

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